



COMPANY: Planmeca USA
PRODUCT LINE: Planmeca Emerald S
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PLANMECA

What features give your scanner an advantage over the competition?

Scanning is fast and easy with the Planmeca Emerald S scanner. Model Analyzer software lets clinicians collect measurements and show patients their scans in multiple views. With one click, adding a base to 3D print models is simple. Clinicians value efficiency, and Romexis software is the only native platform that consolidates every imaging protocol— intraoral scanning, design, 2D X-ray, 3D CBCT, smile design and advanced treatment planning—in a single software package.

What level of customer service or other services are included in the price of the scanner?

The U.S.-based Planmeca CAD/CAM support team is available 7 a.m. to 6 p.m. CT Monday through Friday. With comprehensive dental experience, the team is adept at scanning, software and troubleshooting. If needed, they also can quickly send a replacement or service products.

Discuss specs, speed, support and ease of use.

Full-arch scans can be completed in one minute or less by proficient users. The Planmeca Emerald S is one of the lightest scanners on the market, making it easy for staff to use. With two buttons, the operator can control the scanner without touching a keyboard or mouse. Its open architecture simplifies sending files to any lab or referring doctor.

What is the future of scanning in an orthodontic practice, and how is your company moving toward that future?

We expect intraoral scanning to be a routine part of record collection. Planmeca anticipates that practices may have a variety of scanners from different manufacturers, so our software is open and accepts files from any intraoral scanner, making integration easy. Planmeca software also enables open exporting for a wide range of traditional orthodontic solutions, clear aligners and other advanced treatment options. The free LabApp allows any lab to easily receive files from a practice and use any software to support the clinic's needs.