



**Company:** Candid  
**Product line:** CandidPro  
**Website:** candidpro.com  
**Phone number:** 855-640-8606

# CANDID

### What specific physical characteristics set your aligners apart from others?

The ZendraFLX material in Candid aligners is comfortable to wear and holds its shape over the course of the 14-day wear cycle, allowing the aligners to make precise tooth movements. The flat trimline of the aligners sits above the gingival line, creating auxiliary- or attachment-like force on the teeth.

### What features make your software and/or doctor dashboard unique and efficient?

OpenChair allows clinicians to oversee each patient's journey from end to end. A patient management system layered atop treatment planning software, OpenChair provides biweekly oversight of oral hygiene and aligner tracking to plan with no office visits required.

### Are particular scanners required to submit cases? If so, which brands?

Candid is, as the company puts it, "scanner-agnostic."

### Discuss turnaround time, customer service and other logistical advantages of your aligners.

Users have access to OrthoBase US, the company's network of U.S.-licensed orthodontists for support, while patients can access a support team via the CandidApp any day of the week, year-round. The company ships full sets of aligners to practices or directly to patients, based on doctor preference. Patients aren't required to miss school or work to attend frequent aligner check appointments that can be efficiently performed remotely.

### How does your company work with doctors who want to incorporate in-house 3D printing?

Candid does not currently work with doctors looking to incorporate 3D printers in their offices.

### Provide average doctor cost per full treatment case, and/or volume-based cost tiers.

The company elected not to share this specific information.